

VICI® Repair Request

Any items returned to VICI for repair or evaluation must be accompanied by this completed form. *VICI reserves the right to reject any suspicious packages or those with incomplete documentation.* Send items along with this form to:

VICI Valco Instruments Co. Inc. or
Attn: RMA # _____
8300 Waterbury
Houston, TX 77055

VICI AG International
Attn: RMA # _____
Parkstrasse 2
CH-6214 Schenkon, Switzerland

Print the form and fill in the information by hand, or click on a field with the hand tool to enter the information with Acrobat Reader before printing.

Equipment

Model number or description of part: _____ Serial number: _____

Describe the failure (required): _____

_____ Temperature setpoints (for Dynacalibrators only) _____

Has the item been exposed to harmful substances? Yes No

If "yes": Scientific Name: _____ liquid gaseous

Special precautions: _____

If the item has been exposed to more than one potentially harmful substance, please attach a list of all known harmful substances, including the scientific names and any precautions associated with the substances.

Were any of the harmful substances

Explosive Yes No
Toxic Yes No
Reactive Yes No

Biohazard Yes No
Carcinogenic Yes No
Radioactive Yes No

Has the equipment been decontaminated? Yes No *If "yes", please briefly describe the procedure:*

Contact Information

Name: _____ Email: _____ Phone: _____

Shipping Information

Company _____

Address _____

City _____

State or province _____

Postal code _____

PO number _____

Credit Card Information

Name on card _____

Address _____

City _____

State or province _____

Postal code _____

Card number _____

Expiration date _____

Contact VICI technical support if you have any questions regarding this form.

North America, South America, and Australia/Oceania contact:

VICI Valco Instruments Co. Inc.
tel: 800 367-8424
fax: 713 688-7618
valco@vici.com

Europe, Asia, and Africa contact:

VICI AG International
tel: Int + 41 41 925-6200
fax: Int + 41 41 925-6201
info@vici.ch

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